



Emergency Responder Programs

Responding to Utility Emergencies

RP 1162 to Simulations
“Train or Talk”





Emergency Responder Programs

RP 1162 – Train or Talk (Liaison)?

- ◆ 2005 Public Awareness
 - ◆ Natural Gas Pipelines
 - ◆ Hazardous Liquids Pipelines
- ◆ Requires operators to follow the guidance in API RP 1162
- ◆ UPSA - San Francisco 2003
- ◆ **Liaison** - a person who liaises between two organizations to communicate and coordinate their activities.
- ◆ **Train** - to teach a particular skill or type of behavior through practice and instruction over a period of time





Emergency Responder Programs

RP 1162 Success
is measured in the 3 Cs

Communication

Cooperation

Coordination

Success is not that
you contact them ...
It's so much more!

T
R
U
S
T





Emergency Responder Programs

Train

RP 1162

Talk (Liaison)

Drills & Exercises

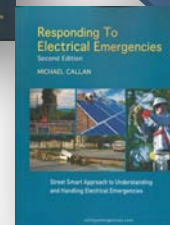
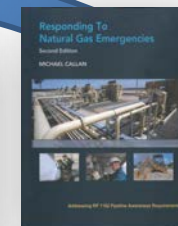
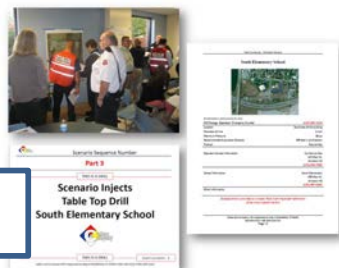
Awareness

Inc. Comm.

Operations

Specialist

Technician



Pipeline Association for Public Awareness						
Level of Awareness	Understanding Pipeline	Pipeline Hazards	Pipeline Emergencies	Pipeline Incidents	Pipeline Safety	To All Start at the Well
100	100	100	100	100	100	100
200	200	200	200	200	200	200
300	300	300	300	300	300	300
400	400	400	400	400	400	400
500	500	500	500	500	500	500
Total Community Score						

Emergency Responder Programs

What are the goals of emergency response?

Public



Private



Emergency Responder Programs

What are the goals of emergency response?



**Private
Sector
Priorities?**



Emergency Responder Programs

What are the goals of emergency response?

**Public
Sector
Priorities?**





Emergency Responder Programs

Communication - Incident Command System (ICS)

- ◆ Utility First Responders
- ◆ Public Emergency Responders
- ◆ Incident Command System
- ◆ National Incident Management System
- ◆ What makes ICS So difficult?





Emergency Responder Programs

Silos – “Individual Walls”





90%

Successful Silos ... ICS

Emergency Responder Programs



Unified Command

Utility

Fire

Police



Video - ICS

Contact Mike Callan

860-874-2096

mcallan@att.net



Emergency Responder Programs

Train

RP 1162

Talk (Liaison)

Awareness

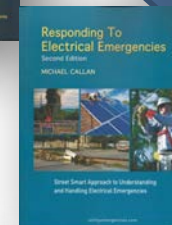
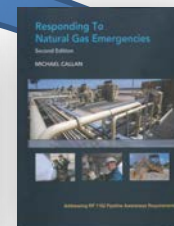
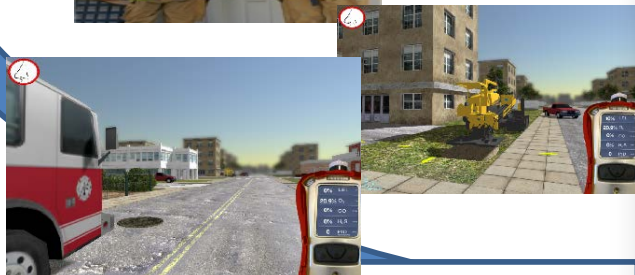
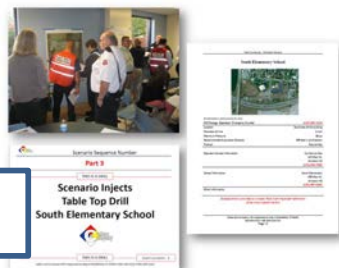
Drills & Exercises

Inc. Comm.

Operations

Specialist

Technician



Pipeline Association 7th Public Awareness						
Level 1	Level 2	Level 3	Level 4	Level 5	Level 6	Level 7
100	100	100	100	100	100	100
200	200	200	200	200	200	200
300	300	300	300	300	300	300
400	400	400	400	400	400	400
500	500	500	500	500	500	500

Street Street Haz Mat Sim Master Page

House 2

House 1

Bank

Home

1

Gas
Station

Day Care

Home

1





Emergency Responder Programs



Heavy

You respond to strong odor call





Talk (Liaison)

Drills & Exercises

Inc. Comm.

Operations

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Emergency Responder Programs

Thank You

Discussion

Michael Callan

ENERGYEMERGENCIES.COM

MCALLAN@ATT.NET

860-874-2096

