



Utility Public Safety Alliance Meeting February 7th, 2018 Columbia, SC



Our Priorities

- Employee Safety
- Public Safety
- Customer Service



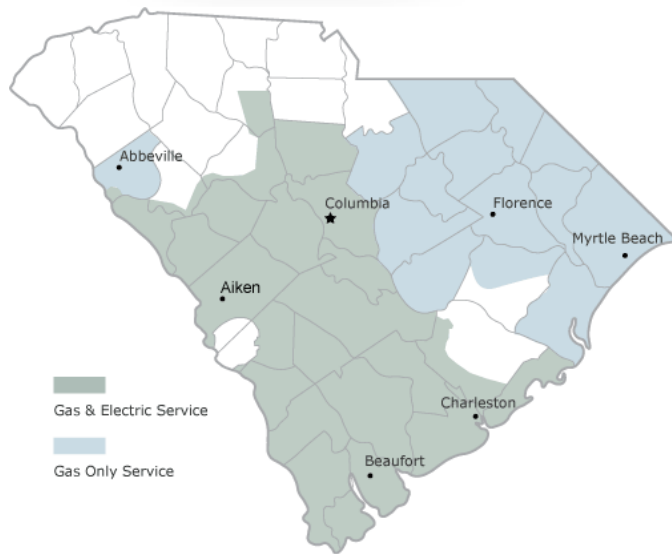
Brief History

- 1846 – Charleston Gas Light Company
- 1848 – 485 customers have gas street lights
- 1897 – Charleston City Railway Company
- 1926 – Utilities merged to form South Carolina Power Company
- 1937 – Broad River Power Company changed name to South Carolina Electric & Gas Company
- 1948 – SCE&G acquired South Carolina Power Company
- 1984 – SCANA holding company formed
- 1999 – Acquired PSNC



SCANA

- SCE&G
- PSNC Energy
- SCANA Energy
- SCANA Energy Marketing



SCE&G

Electric and Gas Service Territory



SCE&G Statistics

- Electric Customers – 717,000
- Miles of Electric Distribution lines – approx. 13K OH + 5K UG
- Miles of Electric Transmission lines – approx. 3,500 total
- Gas Customers – 368,000 (PSNC – 550,000)
- Miles of Gas Main – Approx. 20,500 (11K in NC and 9,200 in SC)

Public Safety Program Overview

Regulatory Drivers

- API RP 1162 Public Awareness Plans (Gas - SC and NC)
- AEGIS Insurance Audits
 - Electric
 - Gas
- State audits - ORS (SC) and NCUC (NC)

Outreach and Communications

- Direct Mailer based on SIC codes
- Excavator letters after a damage occurs
- Progressive Letter campaign to excavators billed for damages resulting from Failure to Call 811
- Face to Face Presentations before or after damages (E&G)
- Job Site Visits before and during the excavation
- Annual Billboard Campaign
- Website Content Development (E&G)
- Excavator Training Partnerships with SC811
- Active Members with AGA, SGA, and CGA

Documentation and Reporting

- SharePoint Record Keeping
- Perform detailed LDF and Korweb (locate ticket) Analytics
- Manage SAP's Business Object Enterprise Damage Dashboard
- Prepare Monthly Damage Data Reports for Management Meetings – SCE&G Gas

Measuring Effectiveness

- Damages to our system
- Surveys
- Website Hits
- ER Portal Activity (Culver)
- Feedback from meetings
- Internal focus groups
- Digital Campaign