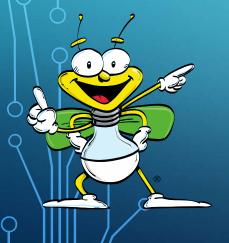
IMPORTANCE OF SAFETY PROGRAMS TO CHILDREN AND PROVEN EFFECTIVE CAMPAIGNS

PRESENTED 2018 BY MOORE SYNDICATION, INC.







WHY TEACH SAFETY TO SCHOOL CHILDREN?

- They are very impressionable and they remember
- At risk now and in the future
- Raise a safety conscious customer
- Haven't formed an opinion of the utility yet
- Raise a customer who thinks positively of the utility
- Schools provide a captive audience

SUCCESSFULLY REACHING CHILDREN



- In 1983 Alabama Power developed a series of TV spots directed to children.
- The spots used a cartoon character, Louie the Lightning Bug® to teach children about electrical safety.
- The spots used original music and easily remembered lyrics that caught the attention of both children and adults.

NINE SAFETY VIDEOS WITH MULTIPLE MESSAGES

- Stay way from power linesSailing
- Indoor safety
- Cord safety
- Downed lines
- Substations

- Electronics in the bath
- Holiday lights safety
- Obey Signs
- Available in Spanish & French

FORMULA FOR A SUCCESSFUL CAMPAIGN

- The character and voice-over tested in focus groups.
- The Louie spots featured a jazz musician as the voice talent. Jack Sheldon had been the voice of ABC's Schoolhouse Rock and other ABC after school programs.
- The music, memorable lyrics, Jack's unique and recognizable voice combined to make enduring and endearing safety messages.
- Professional cell animation done by a company that produced movie trailers and national commercials.

UTILITY COMMENT

- Our Louie experience has been very positive. Our program utilizes the safety commercials, booklets/tattoos/stickers and costumed character. We run our Louie commercials in both English and Spanish, during after-school advertising blocks on the local PBS station and during Saturday morning children's programming on local TV networks. During our community events, we find our target audience of children remember the "jingles" from the commercials. Since our predecessor company used the previous commercials, the parents of these students also have strong recall of the messaging.
- Tracy Janda, Manager Community Relations
- CenterPoint Energy

FILLING EVERY MEDIUM IS CRITICAL TO SUCCESS

- TV and radio
- Internet, Social Media
- School programs, including print, online educational downloads, videos
- Community Character costumes, billboards, bucket truck wraps, banners, promotional products
- Louie Live Theater More than 46,000 students '17/18, 98% favorability with teachers

LONGEVITY AND CONSISTENCY ARE THE KEYS TO SUCCESS

- Just under 100 utilities have adopted the Louie program over the years
- 67% of those still using have been using the program for more than 20 years
- Some of those have been using the Louie program since the 1980s
- Consistency of the safety message is why

FILLING THE VOID IN NATURAL GAS SAFETY

- RP1162 regulation changed everything
- Natural gas companies, pipeline companies needed to communicate safety
- Sniffasaurus was introduced to address the void
- TV spots, video and print
- Moore Syndication expanded the line





USING THE INTERNET TO REACH TEACHERS

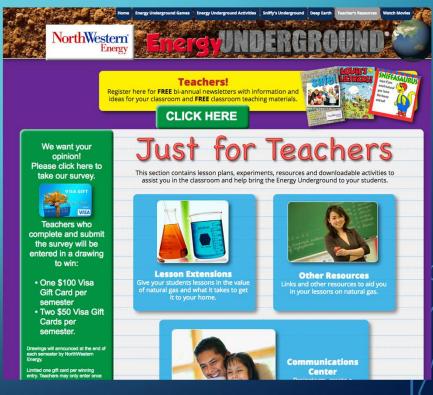


TARGETING TEACHERS

- Lesson plans about electricity and natural gas
- Experiments
- Core curriculum standards
- Games, movies, puzzles for kids
- Teacher registrations, optional offers of free materials
- Teacher content surveys

ENGAGING TEACHERS TO SPREAD THE SAFETY LESSONS



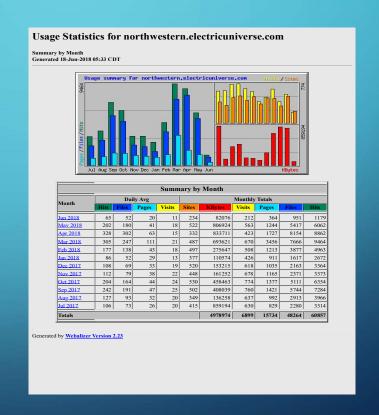


MOORE SYNDICATION, INC.

- Research schools, maintains the lists
- Mails or ships to schools
- Moore Syndication brands, stocks and distributes
- Records all orders
- Fields teacher inquiries
- Hosts and maintains the websites

PROVIDING THE ANALYTICS

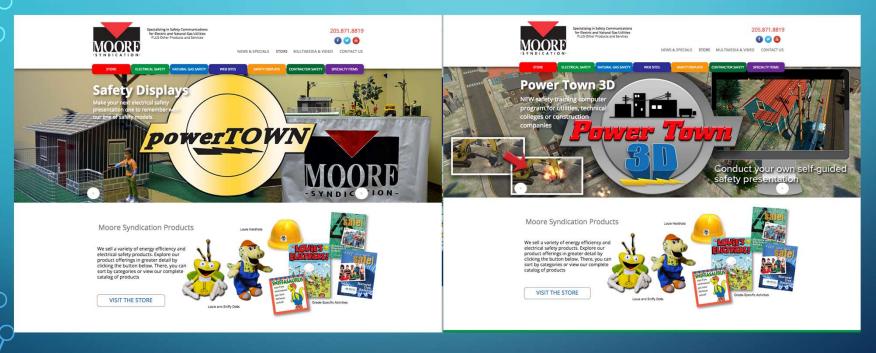




WHAT TEACHERS SAY:

- 100% of teachers surveyed for NorthWestern Energy found the materials useful
- 100% reported the students had a positive response

SUPPLEMENTAL EDUCATIONAL TOOLS FOR KIDS



MOORE SYNDICATION, INC.

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