# GAS AND ELECTRIC SAFETY PROGRAMS FOR CHILDREN AND HOW THEY ENGAGE THE COMMUNITY

PRESENTED BY MOORE SYNDICATION, INC TO UPSA, MAY 8<sup>TH</sup>, 2019







### MOORE SYNDICATION, INC. PROVIDES COMPREHENSIVE SAFETY PROGRAMS TO GAS AND ELECTRIC UTILITIES

- School safety programs
- TV & Radio and Computer 3D animations
- Safety videos and print materials
- Safety websites, and Table top safety models
- Fulfillment programs
- Analytics and web statistics

### REASONS GAS AND ELECTRICAL UTILITIES PROMOTE PUBLIC SAFETY

- Avoid accidents
- Save lives
- Reduce costs
- Be compliant
- Defense in litigation

### "FAILURE TO WARN IS A CHARGE ALMOST ALWAYS RAISED IN ANY LAWSUIT."





- Public rarely objects to safety advertising, communications or programs
- Customers view safety communication as in their best interest
- Utility cares about the public and children specifically

#### WHY TEACH SAFETY TO CHILDREN?

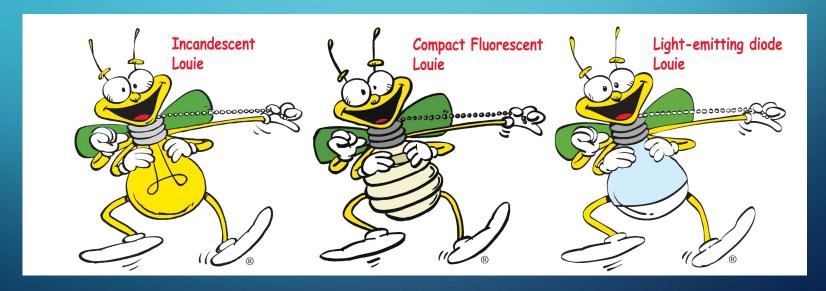
- They are very impressionable and they remember
- At risk now and in the future
- Raise a safety-conscious customer
- Haven't formed an opinion of the utility yet
- Raise a customer who thinks positively of the utility
- Schools provide a captive audience

### SUCCESSFULLY REACHING AND TEACHING CHILDREN

- Alabama Power developed a series of TV spots directed to children.
- The spots used a little cartoon character, Louie the Lightning Bug® to teach children about electrical safety.
- The spots used original music and easily-remembered lyrics that caught the attention of both children and adults.
- Moore Syndication has exclusively marketed the program since 1989

#### LOUIE EVOLVES WITH THE INDUSTRY

- Keeping the character up to date
- Videos and Materials, too







#### HOW'S THAT WORKING FOR YOU?

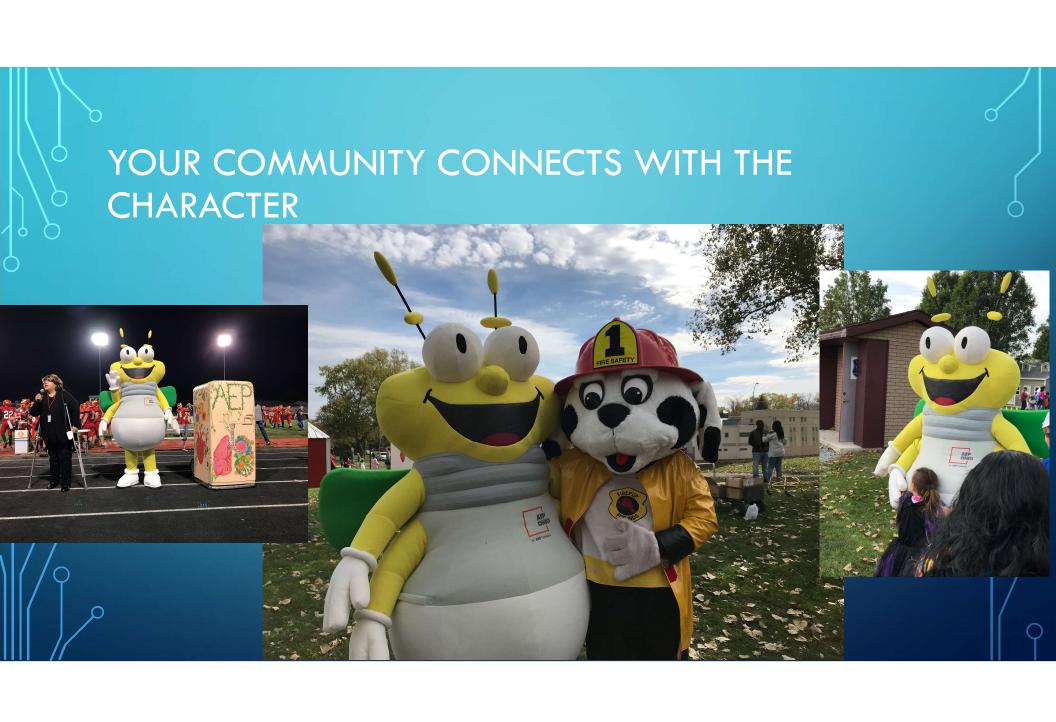
• Our Louie experience has been very positive. Our program utilizes the safety commercials, booklets/tattoos/stickers and costumed character. We run our Louie commercials in both English and Spanish, during after-school advertising blocks on the local PBS station and during Saturday morning children's programming on local TV networks. During our community events, we find our target audience of children remember the "jingles" from the commercials. Since our predecessor company used the previous commercials, the parents of these students also have strong recall of the messaging. The costumed character makes multiple appearances during the year.

Tracy Janda
Manager, Community Relations
CenterPoint Energy

#### FILLING EVERY MEDIUM IS CRITICAL

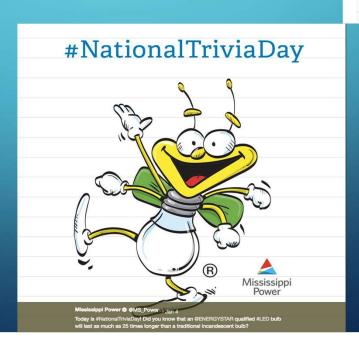
- TV and radio
- Internet, Social Media
- School programs, including print, online educational downloads, videos
- Community Character costumes, billboards, bucket truck wraps, banners, promotional products
- Louie Live Theater More than 46,000 students in 17/18, 98% favorability with teachers



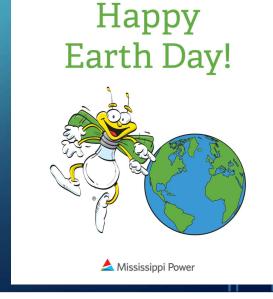


#### SOCIAL MEDIA CONNECTIONS









#### USE OF VIDEO IN SOCIAL MEDIA



#### HOW'S THAT WORKING FOR YOU?

• Louie the Lightning Bug reaches across generations to remind everyone to play it safe around electricity. Across American Electric Power's 11-state service area, Louie brings young and older together share how we all rely on electricity and how to use it safely and wisely.



BARRY L SCHUMANN | COMM RELATIONS CONSULT PRIN

### LONGEVITY AND CONSISTENCY ARE THE KEYS TO SUCCESS

- Just under 100 utilities have adopted the Louie program over the years
- 67% of those have been using the program successfully for more than 20 years
- Some have been using the Louie program since the 1980s Longevity pays off!

#### MIDAMERICAN ENERGY DISPLAYS FOR EVENTS



### THE FIREFLY IS NAMED THE STATE INSECT OF INDIANA — LOUIE IS A PART OF THE SIGNING







### NATURAL GAS SAFETY – CONNECTING WITH COMMUNITY

- RP1162 regulation changed everything
- Natural gas companies, pipeline companies needed to communicate safety
- Sniffasaurus was introduced to address the void
- TV spots, video and print
- Moore Syndication expanded the line & internet



#### IMPORTANCE OF THE INTERNET



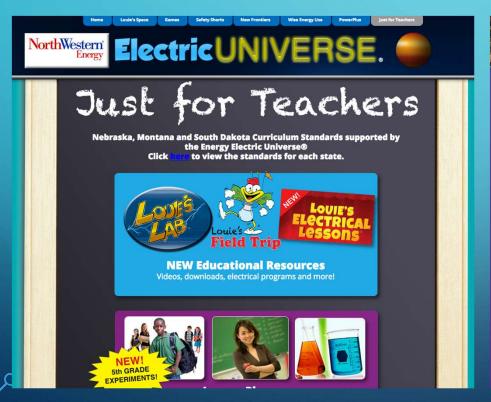


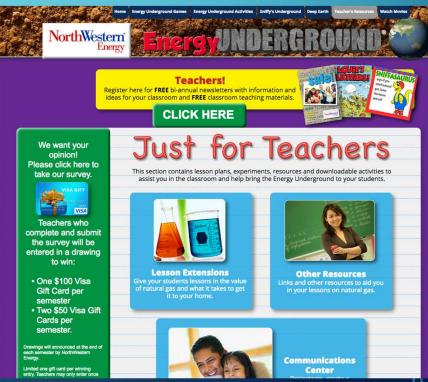
#### TEACHERS ARE MAJOR INFLUENCERS

- Lesson plans about electricity and natural gas
- Experiments
- Core curriculum standards
- Games, movies, puzzles for kids
- Teacher registrations, optional offers of free materials
- Teacher content surveys

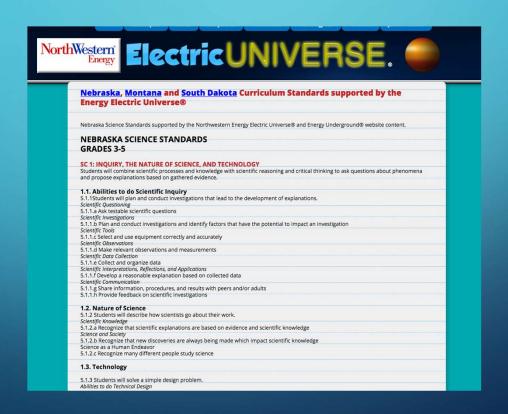


### ENGAGING TEACHERS TO SPREAD THE SAFETY LESSONS AND BRANDING



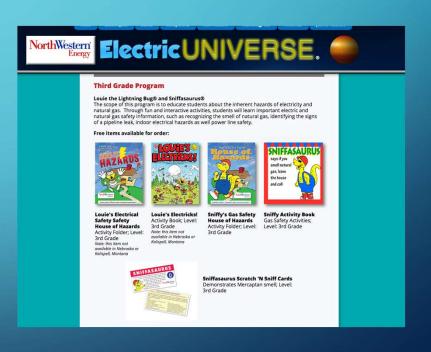


### ENGAGING TEACHERS TO SPREAD SAFETY MESSAGES



#### TEACHERS ORDER FREE MATERIALS





#### MAKING OUTREACH EASY

- Research schools, maintains the lists
- Mails or ships to schools
- Moore Syndication brands, stocks and distributes
- Records all orders
- Fields teacher inquiries
- Hosts and maintains the websites



#### DIRECTING TRAFFIC TO WEBSITES AND GENERATING ORDERS

- Direct mail
- Email blasts/science newsletters
- Mailing school kits
- Follow-up postcards
- Social media support

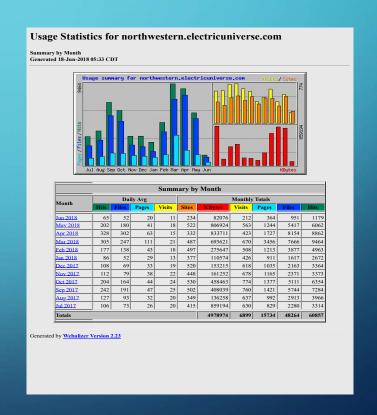


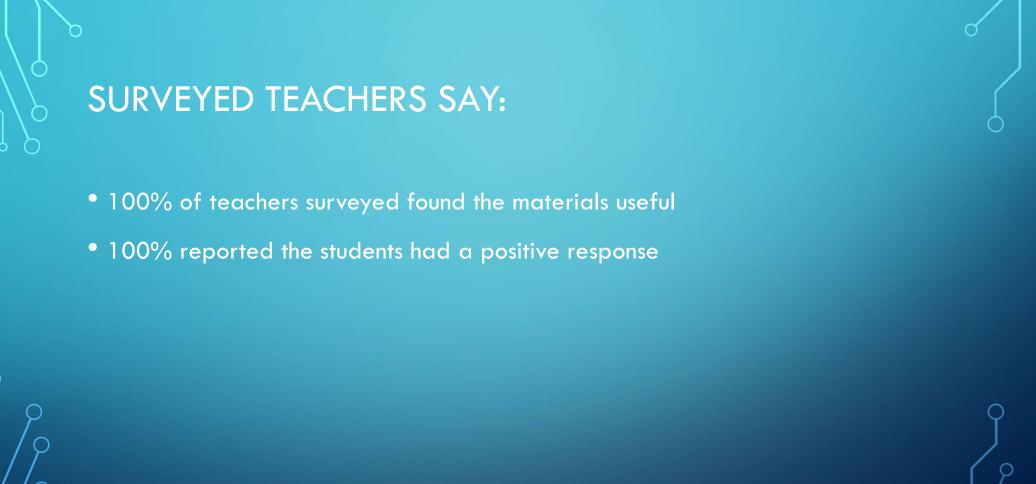


Here's a new way to provide your Kindergarten through 7th Grade

#### ANALYZING THE RESULTS







#### **TEACHER COMMENTS**

• I believe your materials provide great lessons for my classroom. I would not change anything. Thank you for helping us teach safety in an engaging way!

**Amsterdam School** 

### Q. HOW CAN WE IMPROVE THE FULFILLMENT PROGRAM?

• A. I feel the program is outstanding. More exposure to the elementary schools would improve this program. Your materials are kid friendly, informative and fun. Thank you.

**Dakota Prairie School** 

## Q. DID YOU FIND THE EDUCATIONAL MATERIALS HELPFUL WHEN TEACHING ELECTRICITY AND NATURAL GAS SAFETY?

• A. You did great! I am just implementing them as they fit into the curriculum and have not been able to go much deeper yet. Thank you!

**Lockwood Intermediate** 

#### **TEACHER COMMENTS**

• I very much like what I have and will continue to help the students draw real world examples. Thank you!

**Zurich School** 

• The students really enjoyed having a guest teacher and the videos. They really liked the scratch and sniff papers.

**Parkview Elementary** 



• THIS IS A GREAT INITIATIVE IN THE COMMUNITY. THANK YOU FOR THE PROMPTNESS AT MAILING THE MATERIALS. JUST KEEP IT UP WITH IT!

St. Lawrence School

#### **TEACHER COMMENTS**

• The hands-on model for electricity was very useful when it came to my classroom. Students need to be able to connect beyond the computer to truly understand the concepts. The large model was a great tool.

White Sulphur Springs

### POWER TOWN TABLE MODELS & 3D COMPUTER TRAINING





Pam,

This is our PowerTown that I use every year.

We have owned this model for well over 20 years. This model has changed the lives of so many and even had a gentleman call me once and thank me for saving his life after attending my presentation.

Thanks again for your assistance,

Genifer Cape
Community Relations Representative
Crawford Electric Cooperative





- Use Safety to Segue to:
  - Understanding of electricity and natural gas
  - Energy efficiency
  - Careers in utilities

#### MOORE SYNDICATION, INC.

- Presented by Pam Moore, President of Moore Syndication
- 205-871-8819
- pamm@mooresyndication.com
- Mooresyndication.com

